

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0926/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	381636
<015> Study Area Name	UNITED TELEPHONE MUTUAL AID CORP.
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Perry Oster
<035> Contact Telephone Number - Number of person identified in data line <030>	7012565156 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	poster@utma.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>John Staurulakis, Inc</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: <u>John Staurulakis, Inc</u>	
Name of Reporting Carrier: <u>UNITED TELEPHONE MUTUAL AID CORP.</u>	
Signature of Authorized Officer: <u>CERTIFIED ONLINE</u>	Date: <u>06/26/2015</u>
Printed name of Authorized Officer: <u>Perry Oster</u>	
Title or position of Authorized Officer: <u>General Manager/CEO</u>	
Telephone number of Authorized Officer: <u>7012565156 ext.102</u>	
Study Area Code of Reporting Carrier: <u>381636</u>	Filing Due Date for this form: <u>07/01/2015</u>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: <u>UNITED TELEPHONE MUTUAL AID CORP.</u>	
Name of Authorized Agent or Employee of Agent: <u>JSI</u>	
Signature of Authorized Agent or Employee of Agent: <u>CERTIFIED ONLINE</u>	Date: <u>06/26/2015</u>
Printed name of Authorized Agent or Employee of Agent: <u>Cassandra Heyne</u>	
Title or position of Authorized Agent or Employee of Agent: <u>Consultant</u>	
Telephone number of Authorized Agent or Employee of Agent: <u>3014597590 ext.</u>	
Study Area Code of Reporting Carrier: <u>381636</u>	Filing Due Date for this form: <u>07/01/2015</u>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

REDACTED – FOR PUBLIC INSPECTION

ATTACHMENT - LINE 112

**Five-Year Network Improvement Plan and
Progress Report**

ATTACHMENT REDACTED IN ENTIRETY

**United Telephone Mutual Aid Corporation's Demonstration of Compliance with
Applicable Service Quality Standards and Consumer Protection Rules**

In establishing this certification in its *2005 ETC Order*,¹ the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers."² The FCC found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis.³ In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."⁴

United Telephone Mutual Aid ("Company") hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under federal law and, to a limited extent under North Dakota state law as a telecommunications carrier subject to North Dakota Public Service Commission regulation. These obligations include, but are not limited to, the following: (1) adherence to state requirements that the Company complies with consumer protection and service quality standards pursuant to North Dakota

¹ *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("*2005 ETC Order*").

² *Id.* at para. 28.

³ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." *Id.* at n. 71.

⁴ *Id.* at n. 72.

Administrative Code Article 69, including customer requests for lowest price service alternatives (69-09-05-01), discontinuance of telecommunications services (69-09-05-02), deposits and guarantees (69-09-05-03); (2) truth-in-billing requirements, and (3) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

The Company is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3. The Company furthermore will comply with all requirements set forth in the *2015 Open Internet Order* when it becomes effective.

**United Telephone Mutual Aid Corporation's Demonstration of Ability to Function
in Emergency Situations**

United Telephone Mutual Aid Corporation ("Company") hereby certifies that it is able to function in emergency situations as set forth in §54.202(a)(2)¹ and North Dakota Administrative Code 69-09-05-12. The Company's voice and broadband network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building can be supplied with standby generators and has battery back-up that enables the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. The Company's central office can maintain 8 hours, plus or minus 15 percent, of battery reserve rated for peak traffic load requirements, and a permanent auxiliary power unit is installed or a mobile power source is available which can be delivered and connected within four hours. The Company has battery backup at all office locations and in its electronic equipment sites capable of running for a minimum of 8 hours, plus or minus 15

¹ Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

percent. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment. Generators are installed at twenty-two of the thirty-one Central Office locations with a mobile power source available at the other nine Central Office locations within four hours. They will continue to run as long as the Company has access to fuel. The Company tests the batteries at least once per year.

(700) Price Offerings Including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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July 2013

<010>	Study Area Code	381636
<015>	Study Area Name	UNITED TELEPHONE MUTUAL AID CORP.
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Perry Oster
<035>	Contact Telephone Number - Number of person identified in data line <030>	7012565156 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	poster@utma.com

<701>	Residential Local Service Charge Effective Date	1/1/2015
<702>	Single State-wide Residential Local Service Charge	

<703>

[illegible]

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	poster@utma.com

<711>

[illegible]

(800) Operating Companies
Data Collection Form

FCC Form 981
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	381636
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<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Perry Oster
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<039>	Contact Email Address - Email Address of person identified in data line <030>	poster@utma.com
<810>	Reporting Carrier	United Telephone Mutual Aid Corporation
<811>	Holding Company	UTMA
<812>	Operating Company	United Telephone Mutual Aid Corporation

[illegible]

TRIBAL ENGAGEMENT

Ross Feil- Facilities Manager
Andrea Fetsch-Plant Records Clerk
Russ Lund-Network Technician

On February 5, 2014 at 7:00 PM Andrea Fetsch, Russ Lund and I attended an open tribal meeting at Tribal Headquarters to present the tribal council and members of the Turtle Mountain Tribe of Chippewa Indians some security solutions that we have available.

I addressed the council and assembly about our FTTH plans and what areas would be receiving fiber optics in 2014. I addressed the limitations of our extended reach Internet offering (Charles Industries) and emphasized the benefits of fiber optics and its role in home security and home automation. The floor was opened for questions, after which I introduced Andrea and Russ and they did their presentations.

Andrea Fetsch spoke in detail about our Clear2There offering, home automation and home security and answered questions from the Tribal Council.

Russ Lund spoke in detail about traditional security systems and camera systems.

After both presentations the floor was opened for questions from members of the tribe. After our presentation the Chairman invited us to attend another open meeting on February 20, 2014, and we were excused.

On February 20th 2014 at 10 AM Russ and Andrea attended an open forum at the Sky Dancer Casino in Belcourt. This meeting was also broadcast on KEYA radio. After a few speakers they were invited to

the Podium and did a presentation on Home Security, Home Automation and camera systems. The floor was opened to questions and comments and members of the tribe voiced concerns over the increasing number of break ins and home invasions.

Perry Oster – General Manager
Ross Feil – Facilities Manager

On November 6, 2014 at 10:00 a.m., Ross Feil and myself met with Richard McLeod Tribal Chairman of the Turtle Mountain Tribe of Chippewa and the Tribal Council at the Tribal Headquarters Office.

We discussed the fiber to the premise project on the Reservation and the progress being made and addressed some issues on cleanup after the fiber had been placed.

We also discussed Tribal Resolution TMBC254-06-13 concerning Schindler CATV. Schindler's were authorized exclusive rights to provide service in the town area of Belcourt and all housing sites. We informed the Chairman and the Council that we would work with Schindler CATV to come to a resolution so members may receive the same services on all parts of the Reservation is available. Since that date Turtle Mountain Communications and Schindler CATV have negotiated a share Franchise Agreement and the Tribal Resolution has been resolved in 2015.

We also discussed the BIA 11 fiber to the premise project that would be starting in the spring of 2015 and that the Turtle Mountain Reservation boundaries would be served with fiber optic cable.

We were excused from the meeting.

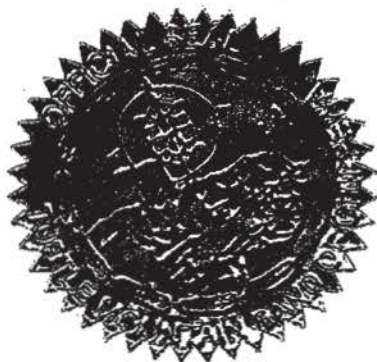


TURTLE MOUNTAIN BAND OF CHIPPEWA INDIANS
P. O. BOX 900
HWY. 5, CAP BUILDING
BELCOURT, N. D. 58316

BUSINESS LICENSE

Turtle Mountain Communications has been granted a Business License to operate
PO Box 729, Langdon, ND 58249
a telephone communications business within the Jurisdiction of the Tribe.

This License expires July 23, 2014



Geraldine Larson

Geraldine Larson, License Compliance Officer

July 8, 2013

Date:

Note:

Licenses is not transferable and is subject to ordinances in force at the time of issuing thereof or which may be subsequently passed by the Tribal Council.



TURTLE MOUNTAIN BAND OF CHIPPEWA INDIANS
P. O. BOX 900
HWY. 5, CAP BUILDING
BELCOURT, N. D. 58316

BUSINESS LICENSE

United Telephone Mutual Aid Corp. has been granted a Business License to operate
411 7th Ave., PO Box 729, Langdon, ND 58249
a telephone communications business within the Jurisdiction of the Tribe.

This License expires June 25, 2014



Geraldine Larson
Geraldine Larson, License Compliance Officer

May 16, 2013
Date:

Note:

Licenses is not transferable and is subject to ordinances in force at the time of issuing thereof or which may be subsequently passed by the Tribal Council.



TURTLE MOUNTAIN BAND OF CHIPPEWA INDIANS TRIBAL BUSINESS LICENSE

DISTRIBUTED BY TURTLE MOUNTAIN TERO DEPARTMENT
4180 HIWAY 281, PO BOX 900, BELCOURT, NORTH DAKOTA 58316

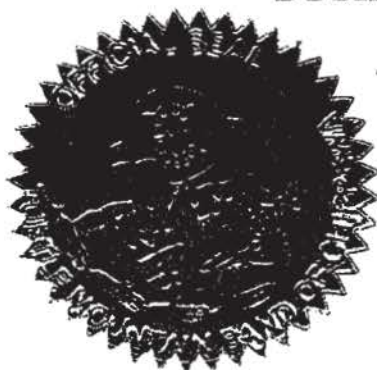
United Telephone Mutual Aid Corp

HAS BEEN GRANTED A BUSINESS LICENSE TO OPERATE A

411 7th Ave. PO Box 729, Langdon, ND 58249

BUSINESS WITHIN THE JURISDICTION OF THE TRIBE

THIS LICENSE EXPIRES June 25, 2015



Gerardine Person
TERO STAFF SIGNATURE

June 4, 2014

DATE ISSUED

NOTE: LICENSE IS NOT TRANSFERABLE AND IS SUBJECT TO ORDINANCES IN FORCE AT THE TIME OF ISSUING THEREOF OR WHICH MAY BE SUBSEQUENTLY PASSED BY THE TRIBAL COUNCIL.



TURTLE MOUNTAIN BAND OF CHIPPEWA INDIANS
TRIBAL BUSINESS LICENSE

DISTRIBUTED BY TURTLE MOUNTAIN TERO DEPARTMENT
4180 HIWAY 281, PO BOX 900, BELCOURT, NORTH DAKOTA 58316

Turtle Mountain Communications PO Box 729, Langdon, ND 58249
HAS BEEN GRANTED A BUSINESS LICENSE TO OPERATE A
telephone communications

BUSINESS WITHIN THE JURISDICTION OF THE TRIBE

THIS LICENSE EXPIRES July 23, 2015



Geraldine Larson
TERO STAFF SIGNATURE

June 23, 2014

DATE ISSUED

NOTE: LICENSE IS NOT TRANSFERABLE AND IS SUBJECT TO ORDINANCES IN FORCE AT THE TIME OF ISSUING
THEREOF OR WHICH MAY BE SUBSEQUENTLY PASSED BY THE TRIBAL COUNCIL.

United Telephone/Turtle Mountain Communications, Inc. (381636)

Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))

United Telephone/Turtle Mountain Communications, Inc., hereby certifies that throughout 2014, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream, and currently, it is taking reasonable steps to provide upon reasonable request actual speeds of at least 10 Mbps downstream/1 Mbps upstream broadband service at with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas as determined in an annual survey, and that requests for such service are met within a reasonable amount of time.

United Telephone Mutual Aid & Turtle Mountain Communications (SAC 381636)

**Response to Line 3012 - List of Community Anchor Institutions to Which the ETC Newly
Began Providing Service**

The FCC's *USF/ICC Transformation Order* requires a listing of community anchor institutions to which the ETC newly began providing broadband service. United Telephone Mutual Aid and Turtle Mountain Communications hereby provides the FCC with a list of community anchor institutions to which it newly began providing access to broadband service in calendar year 2014.¹

<u>NUMBER</u>	<u>NAME</u>	<u>ADDRESS</u>
<u>Bottineau (228)</u>		
1	Grace Lutheran Church	615 10th St E
2	Our Savior Luther Church	709 11th St E
3	Customs and Border Carbury	10919 Hwy 14 NE
<u>Souris (243)</u>		
4	Souris Fire Dept	109 Main St
<u>Rolla Exchange (477)</u>		
5	Belcourt High School	1215 William Haardasty St
6	Center Site Apartment	9627 42nd ave ne
7	Kalix Suport Services	1208 Main Ave W
8	Little Shell Home for Youth	PO Box 900
9	Mt Pleasant School Dist	201 5th St NE
10	Ojibwa School	9620 42nd Ave NE
11	St John Fire Dept	PO Box 288
12	St John Water Tower	PO Box 165
13	Tribal Headquarters	4180 Hwy 281
14	TM Housing Authority Birchwood	PO Box 620

¹ The FCC has defined community anchor institutions in Section 54.5 of its Rules as "schools, libraries, health care providers, community colleges, other institutions of higher education, and other community support organizations and entities."

15	TMBCI Environmental	PO Box 900
16	Tri Care Home Health	1104 Hwy 5 W
17	Turtle Mountain Star	PO Box 849
18	Turtle Mountain Times	PO Box 1270
19	Customs and Border	10935 Hwy 30
<u>Langdon (256 Exchange)</u>		
20	Cavalier County Courthouse	901 3rd St.
21	Customs and Border	10947 Hwy 1
22	Farmers and Merchant State Bank	816 3rd St.
23	Farmers Union Oil	9245 Hwy 1
24	NDSU Langdon Research Center	9280 107th Ave NE
<u>Rock Lake (266 Exchange)</u>		
25	North Central Grain	PO Box 8
<u>Munich (682)</u>		
26	Munich Public School	PO Box 39

REDACTED – FOR PUBLIC INSPECTION

ATTACHMENT - LINE 3017

ATTACHMENT REDACTED IN ENTIRETY